

IASSE DEEMED UNIVERSITY
Sardarshahar
Central Library
Library Feedback Form

SECTION A: General Information

Name:.....

Date:.....

Statusin IASEDU/GVM:

- Faculty
- Student
- Non-Teaching Personnel
- Outside Researcher

Section Visited:

- Circulation
- Reference and Special Collection
- Multimedia /Internet
- Periodical

Purpose of visit: [Pls. check one only]

- For reference /research purposes
- To borrow materials
- To make use of the facilities [ex. CD-ROM,Inflibnet, Internet etc]
- Others _____

Frequency of Visit:

- Daily
- Weekly
- Monthly
- Others _____

SECTION B: Feedback

Help us evaluate our services by checking the appropriate answer:

1. STAFF:

Accommodation

- Excellent
- Very Good
- Good
- Fair
- Poor

Knowledge & Competency

- Excellent
- Very Good
- Good
- Fair
- Poor

Efficiency & Promptness

- Excellent
- Very Good
- Good
- Fair
- Poor

Effectiveness

- Excellent
- Very Good
- Good
- Fair
- Poor

2. ENVIRONMENT:

Cleanliness & Ambience

- Excellent
- Very Good
- Good
- Fair
- Poor

Lighting & Ventilation

- Excellent
- Very Good
- Good
- Fair
- Poor

Equipment & Facilities

- Excellent
- Very Good
- Good
- Fair
- Poor

3. SERVICES:

OPAC [Online Public Access Catalog]

- Excellent
- Very Good
- Good
- Fair
- Poor

Clientele assistance

- Excellent
- Very Good
- Good
- Fair
- Poor

Multimedia Services

- Excellent
- Very Good
- Good
- Fair
- Poor

Internet Services

- Excellent
- Very Good
- Good
- Fair
- Poor

Circulation Services

- Excellent
- Very Good
- Good
- Fair

Reference /Special Collection Services

- Excellent
- Very Good
- Good
- Fair
- Poor

Periodical Services

- Excellent
- Very Good
- Good
- Fair
- Poor

Variety

- Excellent
- Very Good
- Good
- Fair
- Poor

4. COLLECTIONS:

Relevance

- Excellent
- Very Good
- Good
- Fair
- Poor

Sufficiency & Availability

- Excellent
- Very Good
- Good
- Fair
- Poor

Recency/Updatedness

- Excellent
- Very Good
- Good
- Fair
- Poor

Physical Condition

- Excellent
- Very Good
- Good
- Fair
- Poor

5. OVERALL IMPRESSION:

- Excellent
- Very Good
- Good
- Fair
- Poor

6. Do you have any suggestions on how we can serve you better?

Staff:

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Environment:

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Services:

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Collections:

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